

Bilyara BSE Standard Warranty

Basic Warranty Statement

Bilyara Blue Seal Engines Pty Ltd, hereinafter shall be referred to as "Bilyara BSE", and the purchaser referred to as "the Operator".

Bilyara BSE hereby warrants that each engine or component it overhauls will be free from defects resulting from faulty workmanship or method of overhaul. The period of this warranty is limited to: twelve (12) months from date of installation or five hundred (500) hours of operation, whichever first occurs (engine or component must be installed within 90 days of delivery). In the event that a Bilyara BSE overhauled engine or component is returned to Bilyara BSE and, upon inspection, is determined to be defective within the terms of our warranty, Bilyara BSE shall, at its option, repair or replace the defective item. In the case of materials or sub-contracted items, supplier warranty only applies. The use of non-FAA/CASA approved oil supplements and additives shall void this warranty.

Alternative Repair Facility

In certain circumstances, where time or distance are factors, Bilyara BSE may agree to repair or service work being performed by another service facility but the Operator should be clear that this will be Bilyara BSE's decision. ***Bilyara BSE will accept no responsibility in any form for work performed by a third party without prior written approval by Bilyara BSE.***

New Parts Warranty

Bilyara BSE procures the new parts it uses in its work, including cylinder kits and crankcases, from reputable suppliers, who offer responsible support to their products. Bilyara BSE agrees to pass to the Operator the full benefit of any warranties offered by its supplier and offers to process any such warranty claim on its supplier on behalf of the Operator, and without charge to the Operator. Our major suppliers, Continental and Lycoming offer warranty on their parts and their respective warranty documents are attached. For other suppliers' warranties, please contact our Warranty Claims Manager.

Exchange Components and Sub-contracted Work sourced from a Third Party

While Bilyara BSE performs work in-house wherever possible, there are instances where the capabilities of others must be employed, for example crankcase overhaul. As in the case of New Parts Warranty, Bilyara BSE is very selective in its sources of supply and agrees to process on its supplier, any warranty claim which might arise. Copies of our suppliers' warranties are available on request and Bilyara BSE will be willing to process your warranty claim.

Registering a Warranty Claim

In the event that the Operator needs to lodge a warranty claim on Bilyara BSE, the very first step is to enter comprehensive details of the problem experienced on the Bilyara BSE Warranty Claim form, which is included in the engine's logbook satchel along or can be obtained from the Warranty Claims Manager. The completed form should be submitted in the first instance to our Warranty Claims Manager, who will instruct you on how to proceed.

As advised above, Bilyara BSE will not pay for costs incurred without its prior written approval. ***Work performed on a Bilyara BSE engine or component by a facility not approved by Bilyara BSE will void the balance of the engine's warranty.***



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Warranty Dispute Resolution

Under normal circumstances, Bilyara BSE's decision on a warranty claim on its workmanship is final. However, an official dispute of this decision may be entertained under the following guidelines.

- Written advice of the Operator's dispute of Bilyara BSE's decision should be forwarded to the Warranty Claims Manager in the first instance and should include any appropriate details not covered in the initial warranty claim.
- If Bilyara BSE agrees to accept the dispute claim, it will advise the Operator of the names of three independent experts in the appropriate field, from which the Operator will select the arbiter of its choice.
- Both parties agree to be bound by the arbiter's decision.
- In the event that the arbiter's final decision favours the Operator's claim, Bilyara BSE will pay for any additional repair costs in terms of its warranty statement and will pay for the costs of the dispute investigation, including the arbiter's costs and Bilyara BSE's associated costs.
- In the event that the arbiter's final decision rejects the Operator's claim, the Operator will pay for the costs of the dispute investigation, including the arbiter's costs and Bilyara BSE's associated costs.

Bilyara BSE Contact

For all warranty claims for consideration, please contact:

Teresa O'Byrne, Spare Parts and Warranty Claims

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